## Appendix C, Complaints Received By Congress

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## **B.** RESULTS OF THE SURVEY

The results of the survey are reported in summary form in Exhibit 2 (for the 98th Congress) and Exhibit 3 (for the 100th Congress).

In the 98th Congress, the Courts Subcommittee received 56 complaints. In the 100th Congress, the Courts Subcommittee received 125 complaints. These numbers do not appear consistent with the numbers reported by the House Judiciary Committee in its official reports. The Committee reported that during the 98th Congress the Courts Subcommittee had received 39 complaints from citizens, 5 of which had already been referred to the appropriate judicial councils of the circuits. H.R. Rep. 98-1193 at 88 (Jan. 2, 1985). And the Committee reported that during the 100th Congress it had received 135 complaints from citizens, 19 of which had received written responses. H.R. Rep. 100-1124 at 94 (Dec. 30, 1988). The cause of this discrepancy is likely the poor organization of the Courts Subcommittee files.

## 2. Addressee

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The vast majority of complaints (92% from the 98th Congress and 88% from the 100th Congress) are sent directly to the House Judiciary Committee or its Chairman, or to the Courts Subcommittee, its Chairman, or its counsel. The remainder of the complaints received by the Subcommittee were forwarded by individual Representatives or Senators. Many complainants sent copies to several members of the House and Senate, in addition to the primary addressee.

The survey raises the question whether all complaints received by members of the House and Senate are referred to the House Courts Subcommittee. Many complaints in the Courts Subcommittee files indicate that copies were sent to other members of Congress, yet duplicates of the complaints are rare in the Subcommittee's files. Some members of Congress apparently do not forward complaints to the Courts Subcommittee, and some may respond to the complaints directly themselves.

It was apparent from the complaints in the Courts Subcommittee files that a significant number of complaints were simultaneously (or previously) filed with the appropriate judicial council (16% from the 98th

Exhibit 'B