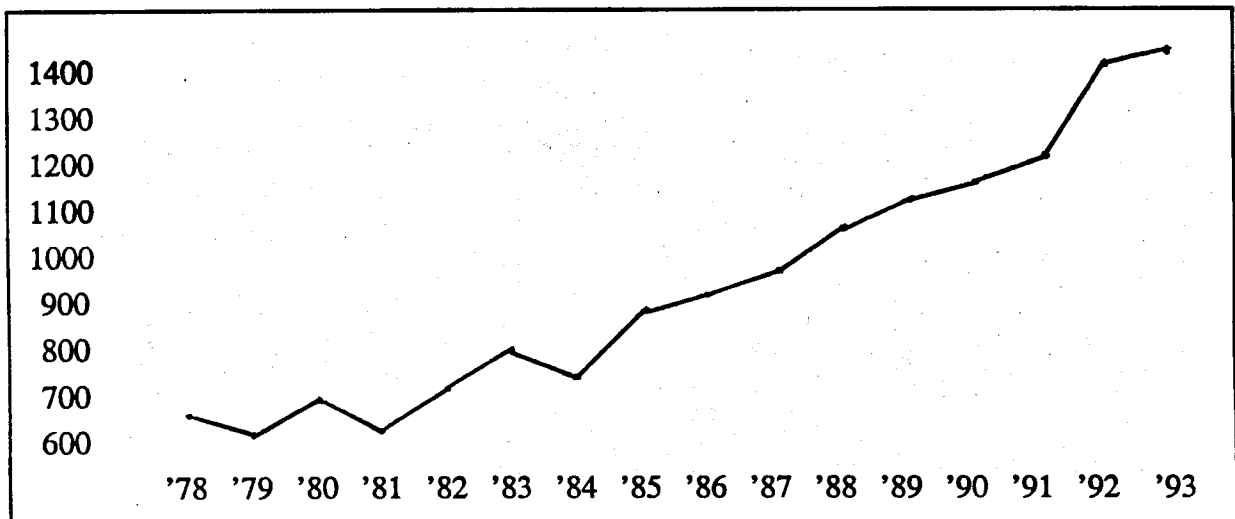


COMPLAINTS AND INVESTIGATIONS IN 1993

In 1993, 1457 new complaints were received, compared with 1452 the year before. Of these, 1275 (87.5%) were dismissed by the Commission upon initial review, and 182 investigations were authorized and commenced. In addition, 141 investigations and proceedings on formal charges were pending from the prior year. The 1457 new complaints represent the largest number in Commission history:



Ex "Q"